

FORD FLEET CARE



| FORD **FLEET CARE**



Ford Parts provides original equipment design and fit for your Ford and Lincoln vehicles to help restore new-vehicle-like performance and reliability. Plus, all Ford parts are backed by Ford Motor Company and built with the engineering expertise from a manufacturer with more than 100 years of experience.



The name says quality, dependability, and performance. Motorcraft® parts are designed specifically for Ford and Lincoln vehicles and have undergone extensive laboratory and on-road testing. Our comprehensive product line is built to maximize the performance of Ford and Lincoln vehicles.



A trusted relationship just got better. Omniscraft™ is the newest member of the Ford family of parts, offering affordable, reliable parts designed for non-Ford repairs. With more than a century of parts heritage to build upon, Omniscraft is a quality choice for your business. Now available along with Ford and Motorcraft® parts for one-stop shopping at your Ford Dealer.



THE FORD FLEET CARE ADVANTAGE

- Cardless/cashless convenience
- Reduced administration
- Controlled spending limits
- No enrollment fees
- Access to online business reports
- All-make billing solution

CONSOLIDATED BILLING FOR YOUR SELF-MANAGED FLEET

Ford Fleet Care is a parts and service consolidated billing program, offered without administrative fees, to commercial fleets who choose to self-manage their fleet of vehicles. The program allows you to make a single monthly payment on behalf of your entire fleet for vehicle service and part purchases - helping you reduce administrative time and cost.

The program is available through Ford and Lincoln dealerships and Quick Lane Tire and Auto Centers throughout the United States and Canada.

Cardless/Cashless Convenience

- No need for drivers to carry a credit card or cash
- Ford and Lincoln dealers able to verify vehicle enrollment in program

Reduced Administration and Cost

- Consolidated monthly invoice replaces multiple repair orders or part purchase invoices
- Ability to make a single payment on behalf of your entire fleet
- No enrollment or administrative fees
- Access to online business reports

Controlled Spending Limits

- Establish prior approval spending limit
- Ford and Lincoln dealers able to view your preset spending limit and contact you for purchase order approval

All-Make Billing Solution

- Ford and Lincoln vehicles
- Non-Ford vehicles and trailers

Additional Vehicle Service Programs*

National glass program

OEM windshield replacement and repair provided through mobile service with OEM specifications

Enhanced roadside assistance

Offers services beyond New Vehicle Limited Warranty and Ford Protect extended service plan roadside coverages

* Available in the U.S. only. Prior approval is not available.



Learn more. Apply today.

Visit the Ford Fleet Care website at fleetcare.ford.com or scan this code with your smartphone.

Message and data rates apply.

CONSOLIDATED BILLING OPTIONS

VEHICLE MAINTENANCE AND SERVICE

Consolidated service billing documents provide a summary of your vehicle maintenance and service events in an easy-to-read format.

Consolidated Invoice

Compiles total amount due for the billing period:

- Replaces multiple dealership invoices
- Helps save processing time

Repair Notification Summary

Summarizes vehicle service events charged during the billing period:

- Vehicle Identification Number (VIN)
- Fleet unit number (when provided)
- Fleet prior approval code
- Servicing location
- Repair mileage
- Dealership repair order number

Repair Notification

Provides details of individual dealership repair orders in an easy-to-read format that includes:

- Billing location
- Service provider
- Vehicle data, including VIN and your assigned unit number
- Description of performed repairs, including parts and labor
- Condition code – describes the condition of the replaced part

Consolidated Billing Program
REPAIR NOTIFICATION SUMMARY

ABC FLEET
1234567890
DEARBORN, MI 48124
New York 123456789012345

Invoice No: 0000000000
Invoice Date: 01-01-2008
Due Date: 01-01-2008

Vehicle: 123456789012345
VIN: 123456789012345
Fleet Unit: 123456789012345

Payment Terms: Net 30 Days from Invoice Date
Late Fee: \$50.00 per month

Item	Part	Qty	Unit Price	Total Price	Part Name	Part Number	Part Description	Part Location	Part Status	Part Condition	Part Code	Part Unit	Part Price	Part Total
1	Oil	1	10.00	10.00	Oil	1000	Oil	Oil	Oil	Oil	Oil	Oil	10.00	10.00
2	Filter	1	5.00	5.00	Filter	2000	Filter	Filter	Filter	Filter	Filter	Filter	5.00	5.00
3	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
4	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
5	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
6	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
7	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
8	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
9	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
10	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
11	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
12	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
13	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
14	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
15	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
16	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
17	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
18	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
19	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
20	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
21	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
22	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
23	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
24	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
25	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
26	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
27	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
28	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
29	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
30	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
31	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
32	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
33	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
34	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
35	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
36	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
37	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
38	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
39	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
40	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
41	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
42	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
43	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
44	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
45	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
46	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
47	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
48	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
49	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
50	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
51	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
52	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
53	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
54	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
55	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
56	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
57	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
58	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
59	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
60	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
61	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
62	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
63	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
64	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
65	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
66	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
67	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
68	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
69	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
70	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
71	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
72	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
73	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
74	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
75	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
76	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
77	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
78	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
79	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
80	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
81	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
82	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
83	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
84	Parts	1	20.00	20.00	Parts	4000	Parts	Parts	Parts	Parts	Parts	Parts	20.00	20.00
85	Labor	1	15.00	15.00	Labor	3000	Labor	Labor	Labor	Labor	Labor	Labor	15.00	15.00
86	Parts	1	20.00	20.00	Parts									



FLEETCARE.FORD.COM

- Apply for Ford Fleet Care Program
- Access MyFleetCare management tool
- Download billing documents
- Access online billing reports
- Manage actively enrolled vehicles

ONLINE ACCOUNT MANAGEMENT

MyFleetCare Management Tool*

View and manage account information in one convenient location.

- View current account balance
- Edit account information
- Manage actively enrolled vehicles
- Review invoices and pending purchases
- Enroll for additional Ford Fleet Care programs

Online Reports*

Online business reports are available to fleets with an active Ford FIN code at no additional cost.

- Fleet Business Report
- Maintenance Report
- Vehicle Repair Analysis Report
- Parts Purchase Report



To register for Ford Fleet Care Online Reporting, visit fleetcare.ford.com or contact Ford Fleet Care at **1-800-367-3221**.

* Requires Fleet Identification Number (FIN). For information on obtaining a FIN, visit fleet.ford.com

THE RIGHT PEOPLE... THE RIGHT TOOLS...

- Factory-trained technicians
- Extended hours
- Priority service and support for commercial customers
- Honor Ford Protect Plans
- Participate in Ford Fleet Care consolidated billing programs

SERVICE DESIGNED FOR YOUR FLEET

Locate a Ford or Ford-Lincoln dealership near you

To locate any Ford or Lincoln dealership, visit **fleet.ford.com** and select Locate a Dealer.

Commercial Vehicle Center

To locate a commercially-minded dealer near you, visit **fordcommercialvehiclecenter.com**.

- More than 650 locations nationwide
- Certified commercial vehicle experts in sales, finance, parts and service
- Priority service and support for commercial customers
- Parts in stock/expedited shipping
- Upfitter expertise and assistance
- Commercial finance and lease alternatives
- Extended service hours
- Rental and loaner services available



Quick Lane Tire & Auto Center

To locate the nearest Quick Lane Tire & Auto Center visit **quicklane.com**.

Quick Lane Tire & Auto Centers perform scheduled maintenance and light repair work on all makes and models using Motorcraft® and other quality parts at competitive prices.

- Oil change and essential maintenance
- Brake inspections and repairs
- Alignments
- Shocks and struts
- Air conditioning services
- Belts and hoses
- Wiper blades
- Alternators
- Suspension and steering
- Name-brand tires
- Safety inspections
- Battery test and replacement
- Minor engine tune-ups
- Vehicle Check-Up (VCU) report
- Lamps and bulbs
- Cooling system maintenance
- Transmission service



FordParts.com

FIND IT. BUY IT. AND GET BACK TO WORK.

ORDER YOUR PARTS ONLINE

- Create an account
- Order Ford, Motorcraft®, Omnicraft™ parts and Ford accessories
- Search for part by part number, vehicle model or VIN
- Find a local dealer
- Reach out to our experts with live chat supports

See your Ford or Lincoln dealership or Ford Authorized Distributor for 2-year/unlimited miles Service Part Warranty information with no commercial exceptions.

FORD PARTS WARRANTY

UNLIMITED MILEAGE
INCLUDES LABOR

2 YEARS

Limited labor costs.
See seller for limited warranty details.

MOTORCRAFT WARRANTY

UNLIMITED MILEAGE
INCLUDES LABOR

2 YEARS

Limited labor costs. See seller for limited warranty details. Motorcraft® is a registered trademark of Ford Motor Company.

The screenshot displays the FordParts.com website. At the top, the Ford logo and navigation links (Shop, My Profile, Resources) are visible. A user is logged in, with links for Sign In, Register, Find a Dealer, My Orders, and a shopping cart icon. The main heading reads "I AM SEARCHING FOR PARTS, BECAUSE I AM A:" followed by a grid of user roles: Independent Repair Shop, Government Fleet, Do-It-Yourselfer, Warehouse Distributor, Commercial Fleet (highlighted with a cursor), Collision Repair Shop, Jobber, and Other. Below this is a "Continue" button and a "Help me decide" link. A search bar with tabs for "Model", "VIN", and "Keyword/Part#" is present. The "Find The Right Part for Your Vehicle" section provides instructions on using the search function and includes dropdown menus for "Select Year", "Select Make", and "Select Model", along with a "Search Catalog" button. The bottom section promotes a "Live Chat" feature with a "Learn More" button. The footer lists "Our Brands" as FORD PARTS, Motorcraft, and Omnicraft, along with FORD ACCESSORIES.

fleetcare.ford.com

Ford Fleet Care Program Headquarters

1-800-367-3221



FORD FLEET CARE

For more information:

Phone

Ford Fleet Care Roadside Assistance (United States): **1-800-367-3221 #1**

Ford Fleet Care National Glass Program (United States): **1-800-367-3221 #2**

Ford Business Assistance Center: **1-800-34-Fleet (1-800-343-5338)**

Ford Protect Extended Service Plans: **1-800-521-4144**

Ford Powertrain Hotline: **1-800-392-7946**

Owner Guides/Shop Manuals Order Department: **1-800-782-4356**

Online

Ford Fleet: **fleet.ford.com**

Ford Parts: **fordparts.com**

Ford Protect Extended Service Plans: **fordprotect.ford.com**

Ford Commercial Vehicle Center Dealer Directory: **fordcommercialvehiclecenter.com**

Quick Lane® Tire & Auto Center: **quicklane.com**