

| FORD PROTECT<sup>®</sup>

# PremiumCARE

EXTENDED SERVICE PLAN



Go Further

# GO FURTHER WITH PREMIUMCARE

Enhance your ownership experience and protect your investment with PremiumCARE.

DESIGNED BY FORD • BUILT BY FORD • PROTECTED BY FORD

## The numbers speak for themselves<sup>†</sup>:

Choose the \$0 deductible option with a Ford Protect PremiumCARE Extended Service Plan.



*These examples are based on an average estimated Canadian retail repair cost for 2020 Edge. Actual repair costs will vary by vehicle and Dealer location.*



### Comprehensive Coverage

- Covers the parts and labour on over 1,000+ vehicle components to help shield you from the cost of unexpected repairs



### First-Day Rental Vehicle Benefits

- Rental vehicle reimbursement of up to \$35/day for up to 10 days on a covered repair
- Optional Rental Plus!<sup>\*\*</sup> upgrades benefits to \$75/day (maximum) for up to 10 days



### Roadside Assistance<sup>‡</sup>

- Covers towing, flat tire change, trip planning, emergency travel expense reimbursement, battery boost (excluding electric batteries), winch out, lockout assistance, fuel delivery



### Choose Your Deductible

- Adjust the standard \$100 deductible to \$0 (new plans only), \$50, \$200 or a “disappearing” deductible.

<sup>†</sup>When the \$0 deductible option is chosen.

<sup>\*\*</sup>New plans only.

<sup>‡</sup>Extends complimentary Roadside Assistance coverage beyond Warranty Roadside Coverage when plan time/distance exceeds Warranty Roadside Coverage period.



# PremiumCARE



## ENGINE

All Internal Lubricated Parts  
Cylinder Block  
Cylinder Heads  
Diesel Injector Pump  
Diesel Lift Pump  
Engine Mounts  
Flywheel  
Flywheel Ring Gear  
Fuel Tank and Metal Lines  
Gas and Diesel Fuel Injectors and Metal Fuel Lines  
Harmonic Balancer and Bolt  
Ignition Coil and Ignition Module (Electric)  
Manifold (Exhaust and Intake)  
Manifold and Bolts  
Oil Pan  
Oil Pump  
PCM Module  
Powertrain Control, Sensors, Actuator  
Radiator and Fan (Clutch or Motor)  
Seals and Gaskets  
Thermostat  
Thermostat Housing  
Timing Chain Cover  
Timing Chain (Gears or Belt)  
Turbocharger/Supercharger Unit (Factory Installed)  
Valve Covers  
Variable Camshaft Timing (VCT) Phasers  
Water Pump



## TRANSMISSION

All Internal Parts  
Release Hubs & Bearings  
Seals and Gaskets  
Torque Converter  
Transfer Case (Including All Internal Parts)  
Transmission Case  
Transmission Linkage  
Transmission Control Module  
Transmission Mounts



## REAR-WHEEL-DRIVE AXLE

Axle Shafts  
Bearings (Front & Rear)  
Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)  
Driveshaft  
Seals and Gaskets  
Universal and Constant Velocity Joints



## FRONT-WHEEL-DRIVE AXLE

Axles, Seals and Gaskets  
Bearings (Front & Rear)  
Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)  
Hubs, Automatic Front Locking (Four-Wheel Drive)  
Locking Rings (Four-Wheel Drive)  
Seals and Gaskets  
Universal and Constant Velocity Joints



## STEERING

Column Lock (Tilt Wheel)  
Control Valve  
Cooler and Metal Lines  
Electronic Power Assisted Steering  
Idler Arm  
Power Steering Pump/Electric Power Steering Actuator  
Pulley Assembly  
Seals and Gaskets  
Steering Column  
Steering Gear Housing, Manual and Power (Including All Internal Parts)  
Steering Shaft  
Underbody Steering Linkages and Couplings



## BRAKES

ABS Hydraulic Control Unit  
Anti-Lock Brake Module and Sensors  
Backing Plates  
Brake Booster (Power)  
Calipers

Combination Valve  
Metal Lines and Fittings  
Master Cylinder  
Parking Brake Linkage and Cables  
Retainers and Clips  
Self-Adjusters  
Shaft (Brake Pedal)  
Springs  
Wheel Cylinders



## FRONT AND REAR SUSPENSION

Auto-Levelling Suspension System (Factory Installed)  
Ball Joints (Upper and Lower)  
Control Arms (Upper and Lower)  
Control Arm Shafts and Bushings  
Kingspins and Bushings  
Linkage and Bushings  
MacPherson Struts  
Roll Stability Control  
Spindle and Spindle Supports  
Springs  
Stabilizer Bar  
Tie Rods



## ELECTRICAL

Alternator  
AWD/4WD System  
Charge and Volt Gauges  
Clock (Electric)  
Driver's Seat Position Sensor  
Electronic Ignition Module  
Fuel Pump  
Heated Backglass (Electrical Only – Not Glass Damage or Breakage)  
Ignition Lock & Switch  
Intelligent 4WD Systems  
Power Mirrors (Not Glass Damage or Breakage)  
Power Running Boards  
Radiator Fan Relay  
Rear Window Power Sunshade  
Speedometer/Odometer (Electrical and Mechanical)  
Starter Motor  
Starter Motor Solenoid  
Switches (Manually Operated Electrical)  
Temperature Gauge  
Voltage Regulator



## LIGHTING

Bulbs\*  
LED/HID Lamps and Headlamps\*  
Sealed Beam Lamps\*



## AIR CONDITIONING AND HEATING

Accumulator  
Automatic Temperature Control  
Clutch  
Clutch Bearings  
Clutch Switch  
Compressor  
Compressor Head  
Compressor Seals  
Condenser  
Evaporator  
Field Coil  
Heater Blower Motor



## HIGH-TECH

Active Park Assist  
Adaptive Cruise Control  
Adaptive or High Intensity Headlamp System (Excluding Lamps, Housing & Bulbs)  
Air Suspension (Selected Electronic Components)  
Anti-Theft Alarm (Factory Installed)  
Auto Lock and Auto Unlock System (Excluding Lost Key Fob and Fob)  
FordLink™ System  
Forward Sensing System  
Fuel Mixer (Alternative)  
In-Dash Navigation System (Factory Installed)  
Intelligent Oil Life Monitor System  
Instrument Cluster (Excluding Dash Pad & Instrument Cluster Lens)  
Key, SecuriLock® (Excluding Lost or Damaged Microchip-Encoded Key)

Heater Control Assembly  
Heater Core Assembly  
Instrument Panel Registers and Air Ducts  
Pulley

Keyless Entry System (Factory Installed)  
Message Centre  
Passive Anti-Theft Ignition System  
Power Antenna  
Power Door Locks and Retainer Clips  
Power Seat Motors  
Power Window Motors/Regulators  
Rain-Sensing Wipers  
Refrigerated Console  
Reverse Camera/Sensing System  
Sensor (Alcohol)  
SOS Post-Crash Alert System  
Speed Control  
SYNC® and MyFord Touch® (Excludes Software Upgrades)  
Trailer Brake Module (Factory Installed)  
Unique Hybrid/Electric Vehicle Components (Excluding High-Voltage Battery and Cables)



## EMISSIONS

Air Check Valve Assembly  
Air Control Valve  
Air Idle Vacuum Valve  
Air Supply Valve (Hose and Tube)  
Barometric Pressure Sensor  
DEF System (Excludes Catalyst)  
ECC Relay Assembly  
EGR Control Valve  
EGR Pressure Sensor  
EGR Regulator Assembly  
EGR Valve Adapter  
Electronic Throttle Control  
EVAP Vapour Storage Canister  
Idler Air Control Valve  
Knock Sensor  
Mass Air Flow/Intake Air Temp Sensor  
Oxygen Sensor  
PCV Hose Assembly  
PCV Valve  
PCV Vapour Filter  
Reductant Urea System  
Temperature Sensor (Engine Coolant)  
Vacuum Restrictor  
VAF Sensor



## AUDIO

Antenna, Radio (Base Assembly)  
Audio Sound System  
Cables and Wiring  
Cellular Phone, Receiver, Handset, Speaker Assembly and Antenna (Factory Installed)  
Compass and Therm Readout Displays  
Controls (Rear Seat)  
Radio (AM, AM/FM), Speakers, Cassette Player, Digital CD Player, Graphic Equalizer, Premium Sound Amplifier (Factory Installed)  
Rear Entertainment System (Factory Installed)



## SAFETY

Air Bag Module Assembly  
Blind Spot Information System (Electrical Only – Not Mirror or Glass Damage or Bulbs)  
Collision Mitigation System  
Cross Traffic Alert System  
Diagnostic Module Assembly (Air Bag)  
Door Ajar Warning Switch Assembly  
Door Handles (Factory Installed)  
Guides, Bezels, Brackets and Supports (Safety Belts/Shoulder Straps)  
Head Restraint Retainers and Sleeves (Safety Belt)  
Lane Departure Warning System  
Lock Cylinder (Door)  
Lock Lever Assembly (Door)  
Lock Lever Assembly (Tailgate)  
Lock Lever Retainers, Clips and Brackets Module (Passive Restraint)  
MyKey® System (Does Not Cover Lost Keys)  
Safety Belt Buckle (Front and Rear)  
Safety Belt Motor Drive Assembly  
Safety Belt Restraint Carrier  
Safety Belt Retractors  
Safety Belt Track Assembly  
Safety Warning Chime Assembly  
Safety Canopy  
Sensors (Air Bag)  
Shoulder Strap Track Assembly  
Window Handles (Factory Installed)  
Wiring Assembly (Air Bag)



# 1,000+ COMPONENTS COVERED

## THE ONLY COMPONENTS NOT COVERED BY PREMIUMCARE:

**MECHANICAL** – Service adjustments and cleaning, software upgrades, lost key fob, lost keys, navigation map media (CD/DVD/memory cards/hard drive), batteries of all types and cables, engine belts, hoses of all types, hose clamps & hose seals, brakes (front hub, drums, shoes, linings, disc rotors, pads), manual transmission clutch disc, coolant, exhaust system (includes catalytic converter), filters, fluids, lubricants, lights (bulbs, sealed beam lamps, LED & HID lamps and headlamps, fogging of lamp assemblies), shock absorbers, spark plugs and wires, squeaks and rattles, tires, tune-ups, wheel balancing, wheel alignment, wiper blades, wheel studs and unauthorized alterations or modifications of the vehicle of any kind.

**EXTERIOR** – Service adjustments, glass and fixed (non-moving) body parts, bumpers, glass, mouldings, ornamentation, paint, rust, sheet metal, structural underbody framework, sideview mirrors (glass and housing), water leaks, wind noise, weatherstrips, wheels, wheel studs, wheel covers and ornaments, convertible top and bow, fabric, liners and fasteners.

**INTERIOR** – Carpets, dash pad, headliner, knobs, rearview mirror (glass and housing), trim and upholstery.



# NEW VEHICLE PLANS

TIME AND DISTANCE SELECTION						
	200,000 km	150,000 km	120,000 km	100,000 km	80,000 km	60,000 km
8 years	■††	■	■	■	■††	■
7 years	■	■††	■	■	■††	■
6 years	■	■	■††	■††	■††	■
5 years	■	■††	■††	■††	■††	■
4 years		■	■	■††	■††	
3 years		■	■	■	■	

††PremiumCARE Plus! Upgrade available at these plan intervals.

# USED VEHICLE PLANS

Certified Pre-Owned vehicles are eligible for longer-term plans<sup>§</sup> starting at 5 years/100,000 km to 10 years/200,000 km.

TIME AND DISTANCE SELECTION							
Current kilometres	130,001 – 160,000	100,001 – 130,000	65,001 – 100,000	0 – 160,000	0 – 120,000	0 – 100,000	0 – 65,000
7 years/ 200,000 km					■ <sup>§</sup>		
7 years/ 150,000 km					■ <sup>§</sup>		
7 years/ 120,000 km					■ <sup>§</sup>		
7 years/ 100,000 km						■ <sup>§</sup>	
6 years/ 200,000 km					■ <sup>§</sup>		
6 years/ 150,000 km					■ <sup>§</sup>		
6 years/ 120,000 km					■ <sup>§</sup>		
6 years/ 100,000 km						■ <sup>§</sup>	
5 years/ 100,000 km			■			■ <sup>§</sup>	■
4 years/ 80,000 km			■				■
4 years/ 60,000 km			■				■
4 years/ 40,000 km			■				■
3 years/ 80,000 km			■				■
3 years/ 60,000 km		■	■				■
3 years/ 40,000 km		■	■				■
2 years/ 40,000 km		■	■				■
1 year/ 20,000 km	■	■	■				■
6 months/ 10,000 km				■††			
3 months/ 5,000 km				■††			

**NOTE:** Not all CPO (Certified Pre-Owned) plans are listed in chart above. See Dealer for details on available 8 to 10-year plans.

Coverage for eligible vehicles begins on the date of plan purchase and ends at the selected time (from Warranty Start Date) or distance travelled (on the vehicle's odometer) limitation (whichever occurs first); time and distance travelled limitations for all New Vehicle Plans are calculated from the Warranty Start Date and zero kilometres.

Coverage begins at the expiration of the Basic Coverage of the New Vehicle Limited Warranty (if applicable).

<sup>§</sup>Applies to CPO (Certified Pre-Owned) vehicles only.

<sup>††</sup>Applies to PremiumCARE plan only.

<sup>^</sup>Unless Interior/Exterior Lighting Delete Option selected.

# THE EASIEST CHOICE FOR THE ULTIMATE PLAN

## Upgrade to PremiumCARE Plus!

- First-day rental vehicle benefits up to \$75/day up to 10 days
- \$0 deductible
- Lighting coverage of all light bulbs, lamps and headlamps, including LED and HID

With thirteen popular time and distance options to choose from, there's a PremiumCARE Plus! plan that's right for you:

TIME AND DISTANCE SELECTION	
TIME	DISTANCE
8 years	200,000 km
8 years	80,000 km
7 years	150,000 km
7 years	80,000 km
6 years	120,000 km
6 years	100,000 km
6 years	80,000 km
5 years	150,000 km
5 years	120,000 km
5 years	100,000 km
5 years	80,000 km
4 years	100,000 km
4 years	80,000 km

Coverage for eligible vehicles begins on the date of plan purchase and ends at the selected time (from Warranty Start Date) or distance travelled (on the vehicle's odometer) limitation (whichever occurs first); time and distance travelled limitations are calculated from the Warranty Start Date and zero kilometres.

Coverage begins at the expiration of the Basic Coverage of the New Vehicle Limited Warranty (if applicable).



# WHY FORD PROTECT?



## Convenience

- Service at all Ford and Lincoln Dealers across Canada and the U.S.



## Confidence

- Expert service by Ford-trained Technicians using Ford-approved parts for superior fit, finish and performance
- The only plan 100% backed by Ford Motor Company of Canada, Limited



## Value

- Coverage is transferable\* and may increase the resale or lease-end value of your vehicle
- Shields you from unexpected repairs with extended component coverage
- Flexible payment options – plan costs may be included in your finance contract

A smart way to protect your investment!

\*Transfer fee may apply.



# THE ULTIMATE OWNERSHIP EXPERIENCE

## PremiumCARE + FMPP

By combining PremiumCARE with a Ford Maintenance Protection Plan, you benefit from our ultimate coverage of 1,000+ vehicle components, plus all required scheduled maintenance^ (as outlined in your Owner's Manual) and coverage of 8 wear items.

^Based on scheduled maintenance intervals and the applicable Operating Conditions set out in your vehicle's Owner's Manual and limited to the maximum number of service visits included in the selected plan.



VEHICLE MAKE \_\_\_\_\_ MODEL \_\_\_\_\_  
YEAR \_\_\_\_\_ ☐ NEW ☐ PRE-OWNED

DATE OF PURCHASE \_\_\_\_ / \_\_\_\_ / \_\_\_\_ ODOMETER \_\_\_\_\_

TIME/DISTANCE \_\_\_\_\_ PRICE \$ \_\_\_\_\_

## DESIGNED BY FORD • BUILT BY FORD • PROTECTED BY FORD

This brochure is only intended to provide limited general information about Ford Protect as certain restrictions, limitations, and exclusions apply. Plan availability, benefits and coverage may vary by province. See your participating Dealer for full plan details. Illustrations used in the brochure are for graphic representation only. See your Dealer or your Owner's Manual for complete details of the New Vehicle Limited Warranty.

**24-hour Roadside Assistance | 1-800-665-2006**



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